## Servicemastér.

The ServiceMas. ... Company

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March 20, 1998

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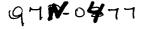
Dockets Management Branch (HFA-305) Food and Drug Administration 12420 Parklawn Dr. rm.1-23 Rockville, MD 20857

Comments on this proposed FDA regulation:

The primary thrust of this proposed regulation is to address those entities and agencies which are in the business of RE-SELLING used medical devices. In pursuit of this activity, they must, to one degree or another, be considered a "manufacturer". The definition (section IV) used here for "servicers" is much too loose and should either be re-defined, or an additional definition created to define those "servicers" who are employed by the resellers / remanufacturers / rebuilders, etc. As this document is written, it will include ALL "servicers", INCLUDING those employed by the equipment's end-user owners who are only engaged in the basic maintenance of the medical device for their employers.

If this document retains the references to "servicers" as it is currently defined in this document, it will cause a great deal of additional burden on the purchasers of medical devices to attempt to comply with the additional rules, regulations, codes and standards that will result from this document. With the increasing cost of health care in the United States today, and with the thrust of the industry to attempt to control the rising cost of health care, any rules, regulations, codes or standards that might result from this document can ONLY increase the cost of health care. The Competitive Enterprise Institute puts the total regulatory burden in the U.S. in the neighborhood of \$675 billion per year, while Charles Murray and others have stated that the impact of almost all government regulatory programs is zero. Therefore we do not want to add additional unnecessary regulatory burden on health care organizations.

There are already sufficient controls provided to monitor the qualifications of "servicers" employed to maintain and repair biomedical devices after they are purchased by the end-users such as hospitals and clinics. There are already sufficient codes and standards in place to control the manufacture of medical devices. The purchasers of these devices are constrained by current codes and standards to hire only qualified technicians ("servicers"!) to maintain and repair them. The NFPA-99 standard, along with the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) already provide sufficient controls on the qualifications of end-user "servicers".





## Servicemaster

Perhaps, then, refurbishers, rebuilders, reconditioners, and "as is" remarketers of medical devices should be classified as "manufacturers". This would automatically place them under the current Good Manufacturing Practices codes and standards, along with NFPA-99 and the JCAHO. And perhaps, the term "servicers" should be removed entirely from this document.

Sincerely,

Don Conrad

Director CE Development

ServiceMaster Healthcare Management Services

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